

Accommodation and Inclusion Management: Headsets

## Compatibility

If the headset is connecting to a phone (and not a computer) you need to get the make and model of the phone and research what headsets are compatible with it.

If you are looking for a headset that can be used and switch between on multiple devices, there are considerations to make.

* If it is a wireless headset, explore if the option you have or are getting offers additional hardware for connecting across multiple connection signals.
* If you are using or want a wired headset, you can purchase a device called the **Plantronics MDA220 USB Headset Amplifier** that allows for the headset to be connected to multiple devices.

## Wired vs. Wireless

Choosing wired or wireless comes down to personal preference. The individual may want to consider:

* How much movement they do each day.
* Wireless headsets can be more expensive.
* Some wireless headsets require you to answer the call on the device it is communicating with (phone/ computer). You can purchase an accessory called the **Electronic HookSwitch**, which allows users to answer and hang up using controls through the headset.

## Other Considerations:

# Common Brands

* Jabra
* Plantronics/ Poly
* Logitech
* Do you want binaural (covering both ears) or monaural (only covering one ear)?
* Do you want a headset that goes over the ear, covers the ear, in-ear, convertible, etc.?
* Do you require a headset with noise cancelling features (consider the environment of the worker)?

Contact us at aim@ccrw.org for more resources and support!