**SKILLS FOR SUCCESS -** (SFS) SERVICE MODEL HIGHLIGHTS

**SFS Service Model in a Nutshell**

**The SFS service model** uses e-Learning, peer-to-peer learnings, and one-to-one coaching to help jobseekers build essential skills for workplace success, boosting employability

**Demographics**

Of the **505** candidates served:

**44% experienced prolonged detachment from the workforce** **for 6 months or more**

**29% identify as a member of a visible minority group**

**13% identify as 2SLGBTQIA+**

**6% identify as Black Canadians** **or new immigrants**

**5% identify as Indigenous**

**Gender**

**Women – 43%**

**Men – 53%**

**Self-Described – 4%**

**CANDIDATE SUPPORTS**

Over **500 candidates** accessed Skills for Success e-Learning courses through CCRW’s Career Management Portal

28 **candidates accessed remote accessibility consulting services via INNoVA**

**Consultations** focus on one area of the following: pre-employment, employment, ergonomics, or assistive/adaptive technology. Candidates receive personalized insights on barrier identification and comprehensive supports on accommodations.

**Outcomes**

81% of candidates boosted their scores in at least 1 skill domain between pre- & post- assessments by August 2024

**Top 3 Skill Increases**

**Creativity & Innovation -+23.66%**

**Writing - +20%**

**Digital - +18.10%**

**Positive Service Outcomes**

**198** candidates were **employed or self-employed**at service closure

**84** candidates **returned to school or participated in training**programs

**Skills Valued**

**Most valued** SFS reported amongst **66 employers** in December 2023-2024 survey: Communication, Collaboration, Adaptability

**Most popular**courses among candidates: Communication, Writing, Adaptability

**Most valued** SFS reported amongst **96 community partners** in December 2023-2024 survey: Collaboration, Adaptability, Creativity & Innovation

**Quotes**

Selected quotes from post-program survey question**“As a member of a visible minority group, do you feel that CCRW is meeting your unique needs so far?”**

“CCRW helped me to feel more confident about my possibilities to move forward and reach my goals.”

“Again, I felt welcomed whilst being recognized as a visible minority.”

“Yes, I felt seen and understood as I met others is (sic) visible minority groups working at CCRW.”

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