CCRW | CCRT

SKILLS FOR SUCCESS
(SFS) SERVICE MODEL HIGHLIGHTS

SFS SERVICE MODEL IN A NUTESHELL

The SFS service model uses e-Learning, peer-to-peer learnings, and one-to-one coaching to help jobseekers build essential skills for workplace success, boosting employability

CANDIDATE SUPPORTS

Over **500 candidates** accessed Skills for Success e-Learning courses through CCRW's Career Management Portal

28 candidates accessed **remote accessibility consulting services via INNoVA**

Consultations focus on one area of the following: pre-employment, employment, ergonomics, or assistive/adaptive technology. Candidates receive personalized insights on barrier identification and comprehensive supports on accommodations.
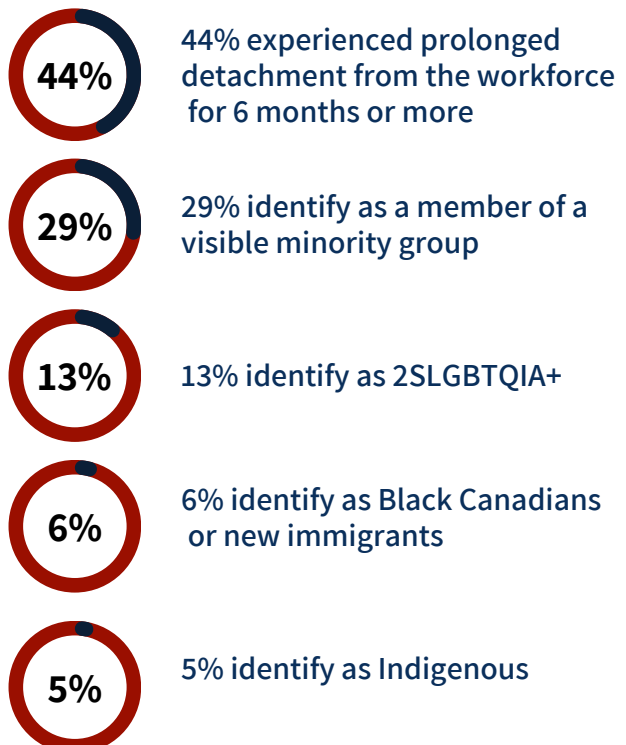
OUTCOMES
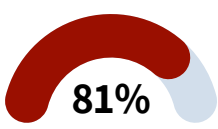
81% 81% of candidates boosted their scores in at least 1 skill domain between pre- & post-assessments by August 2024
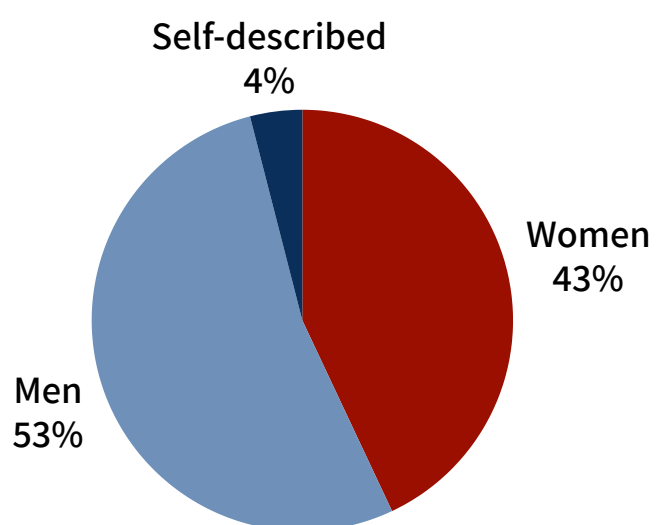
TOP 3 SKILL INCREASES

+23.66%	Creativity & Innovation
+20%	Writing
+18.10%	Digital

DEMOGRAPHICS

Of the **505** candidates served:

44% 44% experienced prolonged detachment from the workforce for 6 months or more

29% 29% identify as a member of a visible minority group

13% 13% identify as 2SLGBTQIA+

6% 6% identify as Black Canadians or new immigrants

5% 5% identify as Indigenous

GENDER

Self-described 4%

Women 43%

Men 53%

POSITIVE SERVICE OUTCOMES

198 candidates were employed or self-employed at service closure

84 candidates returned to school or participated in **training** programs

SKILLS VALUED

Communication	Communication	Collaboration
Collaboration	Writing	Adaptability
Adaptability	Adaptability	Creativity & Innovation

Most valued SFS reported amongst **66 employers** in December 2023-2024 survey

Most popular courses among candidates

Most valued SFS reported amongst **96 community partners** in December 2023-2024 survey

QUOTES

Selected quotes from post-program survey question **"As a member of a visible minority group, do you feel that CCRW is meeting your unique needs so far?"**

"CCRW helped me to feel more confident about my possibilities to move forward and reach my goals."

"Again, I felt welcomed whilst being recognized as a visible minority."

"Yes, I felt seen and understood as I met others is (sic) visible minority groups working at CCRW."